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At Sarten, the principle of "Our customer's customer is our customer" is fundamental. With this approach, employees are provided with opportunities for self-improvement, customer needs are accurately identified, and these needs and expectations are met to ensure the highest level of customer satisfaction.

To achieve maximum customer satisfaction, products are manufactured in compliance with usage and hygiene regulations, and teamwork is demonstrated in all activities.

We are committed to producing Sarten-branded products under hygienic conditions, in line with customer demands, in compliance with national and international regulations and legal requirements, while ensuring safe food production conditions against all kinds of hazards and threats. We base our food safety system on a Food Safety Culture, preventing food fraud. Our goal is to maintain and ensure the understanding, implementation, and continuity of this production at all levels, constantly reviewing compliance and delivering our products for customer consumption through communication and collaboration with our customers.

As Sarten's top management, we are committed to monitoring, supporting, developing, sustaining, and continuously improving these principles.

GENERAL MANAGER

SARTEN PACKAGING